

## Member Details

Member Number \_\_\_\_\_ Date \_\_\_\_\_  
 Membership Name \_\_\_\_\_ Mobile \_\_\_\_\_  
 Email address(es) \_\_\_\_\_

## Things you need to know

- Once you register an account for eStatements, you will no longer receive a paper statement for the account.
- You will need to provide a valid email address, which must be regularly checked so we can tell you when your statement is ready and provide you with information from time to time. Please check your email is not full and junk/spam settings allow you to receive these email notifications.
- We may remove accounts from being viewable through eStatements. If this happens, paper statements will resume for those accounts.
- You may enable or disable accounts for eStatements or change the email address Heritage uses to contact you at any time using the preferences section in Heritage on-line, completing this form or by calling 13 14 22.
- If you register an eligible passbook account for eStatements, you will no longer be able to use your passbook. eStatements replace your passbook.
- Some accounts are not eligible for eStatements. Please refer to [heritage.com.au/estatement](http://heritage.com.au/estatement) for more information.

## eStatements

eStatements are electronic versions of your statements that can be accessed through internet banking. When you register for eStatements you'll no longer receive paper statements which is more convenient for you, and better for the environment.

☐ I/We wish to nominate all of our accounts for eStatements

OR I/We wish to ☐ add OR ☐ remove the following accounts from eStatements:

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Have you nominated any loan or credit accounts for eStatements?**

☐ Yes - All parties to the membership must sign this form in the Confirmation section

## Confirmation

I/We confirm that the above details are true and correct and that I/we wish to register for eStatements.

I/We understand that once I/we have registered for eStatements I/we may no longer receive paper statements and notices, must check email addresses for statements and notices and I/we can withdraw this consent and change the email address Heritage uses to contact me/us at any time.

I/We further acknowledge that I/we am/are bound by the terms and conditions of the Heritage internet banking services as set out in the Guide to Heritage Deposit Products and/or Lending Terms and Conditions which I/we have been supplied with.

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

## Branch use only

Processed \_\_\_\_\_ Signature/s verified \_\_\_\_\_